# Service Member and Family Support

**503-584-2389**

## Family Assistance Specialists (FAS) by Region

### Region 1 - FAS - Salem
- Renee Hill - Ext. 1562
- 503-584-2383 or 503-930-6350 (C)
- renee.e.hill4.ctr@mail.mil
- facebook.com/salemorfas

### Region 2 - FAS - Clackamas
- Jamie Morgan - Ext. 4865
- 503-683-4865 or 541-321-3053 (C)
- jamie.m.morgan26.ctr@mail.mil
- facebook.com/clackamasorfas

### Region 2 - FAS - Gresham
- Sonja Harkness - Ext. 1298
- 503-661-7078 or 971-719-3744 (C)
- greshamorfas2@gmail.com
- facebook.com/greshamorfas

### Region 3 - FAS - Ontario
- Tara Howie - Ext. 2082
- 541-889-5514 or 541-321-3055 (C)
- tara.j.howie.ctr@mail.mil
- facebook.com/ontariofas

### Region 4 - FAS - Warrenton
- Jen Downing - Ext.
- 503-836-4444 or 503-798-0283 (C)
- warrentonfas@gmail.com
- facebook.com/warrentonfas

### Region 5 - FAS - Springfield
- Jamison Leighton - Ext. 3078
- 503-584-3078 or 541-321-3052 (C)
- springfieldorfas5@gmail.com
- facebook.com/springfieldorfas

### Region 6 - FAS - Medford
- Anthony Barboza - Ext. 3078
- 503-584-3078 or 541-321-3051 (C)
- anthony.w.barboza.ctr@mail.mil
- facebook.com/medfordorfas

### Region 7 - FAS - Bend
- Darlene Strupith - Ext. 6856 (M,W,TH)
- 541-383-6856 or 541-321-3050 (TU,F)
- darlene.o.strupith.ctr@mail.mil
- facebook.com/bendorfas

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All FAS’s are Contractors supporting the Oregon National Guard Family Program 10/17/2019
One call does it all!

Family Assistance Specialists (FAS) are located throughout Oregon to serve the needs of Service Members, Veterans, Survivors and their Families by providing Eight Essential Services. Whether pre, during or post deployment, the FAS offer information and referral services to all Service Members and their Families regardless of branch of service or duty status.

What are the Eight Essential Services?

**Community Information and Outreach**
Provide a list of local Community resources, including but not limited to the following:
- Assist with Child Care resources and referral
- Assist with referral to local financial resources
- Assist with finding a local FRG to assist with Family Readiness

**Crisis Intervention and Referral**
Provide assistance with the following:
- Domestic Abuse
- Child Abuse/Neglect
- Danger to Self and/or Others
- Abuse/Neglect of a Vulnerable Adult

**Financial Resource and Referral**
- Understanding Military Pay
- Assistance with Financial Assistance and loan applications through the American Red Cross and other agencies
- Referral to the availability of outside grants
- Provide referrals for budgeting classes

**ID Cards and DEERS**
- Provide information on DEERS Rapids Centers
- Assist with obtaining an ID Card

**Legal Resource and Referral**
- Assistance with Power of Attorney/Wills
- Information and assistance with Service Members Civil Relief Act
- Assistance with referral for ESGR

**Tricare Resource and Referral**
- Provide general information on insurance benefits
- Assist with Tricare Medical and Dental applications
- Assist with finding local participating providers
- Assist with challenging claim denials

**New Services**

- **Emergency Family Assistance Center**
- **Exceptional Family Member Program**

**Additional Duty**
Outreach Calls:
- If a Service Member is separated from their family for more than 30 days, the family will receive an outreach call.
- Monthly outreach calls are mandated by the National Guard Bureau (NGB) and are only considered successful with two way communication.

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